



Colquitt Regional Medical Center Achieves Top 5% Nationally for Employee Satisfaction

MOULTRIE, Ga. – Colquitt Regional Medical Center recently celebrated achieving the 95th percentile in employee engagement among healthcare organizations nationwide. This milestone places the hospital in the top 5% of healthcare facilities in the country, reflecting its commitment to fostering a workplace culture of engagement, resilience, and safety.

The latest employee engagement survey, conducted confidentially by third-party firm Press Ganey, is administered approximately every 18 months. This year’s results mark the highest scores ever achieved by Colquitt Regional, showing a remarkable 0.21 increase over the 2023 scores—an improvement that is nearly unprecedented in the industry.

The engagement survey results demonstrate the hospital's commitment to building a workplace where employees feel respected and supported. This year, 84 percent of employees stated they would remain with the organization even if offered a similar position elsewhere. Additionally, 92 percent would recommend Colquitt Regional as a good place to work, and 90 percent identified as satisfied employees. Furthermore, 88 percent expressed a desire to continue working at the hospital three years from now.

Colquitt Regional also performed exceptionally in additional key areas. The hospital ranked in the 92nd percentile for safety culture, further displaying its commitment to maintaining a safe environment for employees, physicians, and patients. Safety culture is measured through perceptions of prevention and reporting, teamwork, and the organization’s overall reputation for safety.

Additionally, Colquitt Regional ranked in the 91st percentile for resilience. The Resilience Index measures employees’ ability to stay engaged and recover even in challenging work conditions. The hospital excelled in both Activation, which focuses on meaningful work and patient-centered care, and Decompression, which assesses employees’ ability to maintain work-life balance and avoid burnout.

“These survey results validate the efforts we have put into making Colquitt Regional an exceptional place to work,” said Colquitt Regional President and CEO Jim Matney. “To see such unprecedented growth in engagement scores is a testament to the dedication and passion of our employees. They are the heartbeat of this organization, and their commitment to excellence is what makes Colquitt Regional a top-tier healthcare provider.”

This latest achievement is just one of several recent accolades recognizing Colquitt Regional's excellence. The hospital was also honored with the 2023 Press Ganey Pinnacle of Excellence Award, which recognizes the top 5 percent of physician engagement over a sustained period.

In addition to strong employee engagement, Colquitt Regional's patient satisfaction scores continue to increase, reaching a record high during the first quarter of the 2025 fiscal year. The latest results placed the organization above the 90th percentile for hospital rating, with a rank of 94th. These achievements further demonstrate the hospital's ongoing commitment to delivering outstanding care and ensuring an exceptional patient experience.

"The employees at Colquitt Regional have demonstrated time and again their commitment to providing the highest level of care, not only to our patients but also to one another," said Hospital Authority Chairman John Griffin. "These record-breaking engagement scores across the board are a reflection of our health system's collaboration and collective work ethic, and we are incredibly proud of what they have accomplished."

All patient, physician, and employee engagement scores are benchmarked against healthcare organizations nationwide, providing a comprehensive measure of Colquitt Regional's performance on a national scale.

For more information on the employee engagement survey, patient satisfaction, and the physician engagement survey, please contact the Colquitt Regional marketing department at 229-890-3552.

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Caption: Colquitt Regional Medical Center recently celebrated achieving the 95th percentile in employee engagement among healthcare organizations nationwide. This milestone places the hospital in the top 5% of healthcare facilities in the country, reflecting its commitment to fostering a workplace culture of engagement, resilience, and safety. Pictured are employees celebrating this achievement in the Kate Jeter Serenity Garden at Colquitt Regional.